

# THE WILSON PRACTICE

Patient update 12 June 2020

## Ordering repeat prescriptions electronically

- The simplest and quickest way is via the **NHS App**, a free download for smart phones and tablets. It provides secure access to a wide range of practice and other NHS services. Find it at: <https://www.nhs.uk/using-the-nhs/nhs-services/the-nhs-app/>
- **Patient Access** is secure software linked to our clinical system. Register for this via the Online Services tab on our website and once you have your login details you can simply choose the medication/s you require from your 'repeat' list.
- If you do not have a smart phone or tablet, or a login to Patient Access, you can **email** your repeat request to: [wilsonpractice.prescriptionadmin@nhs.net](mailto:wilsonpractice.prescriptionadmin@nhs.net). This is a secure email address but patients are reminded to check the security of their own email provider when they are sending confidential information.
- Via **eConsult** (home page of our website). Select: *'I want administrative help'*, and then, in response to the question *'What administrative issue can we help you with?'* select *'Other requests for documents and paperwork'*