

# THE WILSON PRACTICE

Patient update 15 May 2020

Following the Government announcement on Sunday some businesses and other activities are starting to open again in a way that will keep staff and customers safe.

At the practice there are no changes to how we manage patient care in association with Chawton Park and Bentley Village surgeries, and our advice remains:

- **stay home** if you can
- keep your **distance**
- maintain **good hand hygiene** routines and,
- if you are **shielding** or caring for vulnerable people, take all the **extra precautions** you have been advised about.

## Information to give to an employer

The practice is not able to provide information about **Covid-19 shielding status** for employers. **This is available through the nhs.uk and gov.uk websites.** These sites also contain useful information about benefits and other support.

Patients who have been invited to return to work and who are:

- unwell with Covid-19 or
- self-isolating owing to contact with a known or suspected case of Covid-19

and who require confirmation of this for their employer, should visit the NHS website:

<https://111.nhs.uk/isolation-note/>.

## Accessing appointments and medical help from the practice: eConsult first

- Please use eConsult in the first instance (on the home page of our website: <https://www.wilsonpractice.co.uk/>).
- Last week approximately half of all enquiries came to us via this route.

We thank all patients who used eConsult – a number of whom found the self-care advice, or the redirection to a pharmacy to assist with their concern, helpful.

Patients who do not have an internet connection or who cannot complete an eConsult for another reason can still contact us by telephone but we are encouraging, and will continue to encourage, all who can do so to use eConsult to request advice or an appointment.